

OBR 113

The Safe Banking Initiative

Financial institutions must adopt new safeguards in 2005

Author: Jim Bruene, Editor Online Banking Report

Published: December 16, 2004

Cost: \$195 single-user; \$395 enterprise license; included with annual subscription

Size: 20 pages; 7 tables; 6,000 words

Format: Printed, PDF, Word

Ordering: Online, email, or (206) 517-5021

Abstract: The industry MUST adopt stricter online authentication and monitoring tools or risk a damaging backlash against online banking and payments. To help spur innovation on the security front, we are launching a new effort called the Safe Banking Initiative, or SBI for short. We hope to create an Underwriters Lab (UL) type seal of approval for financial institutions to display on the websites and other marketing material. Our initial 80-point Safe2Bank Online guidelines are included.

Other Subjects:

• Conference report: BAI's Retail Delivery

- Innovations:
 - Safe-surfing toolbar from Fraud Eliminator LLC
 - True automated teller machines from Source Technologies
 - Preapproved credit lines from PayPal
- Online sales & service: Creating effective email responses that answer questions AND sell the solution

Companies Mentioned: American Express, Bank of America, CashEdge, Chase, CheckFree, Deloitte, eBay, E*Trade, Fraud Eliminator LLC, Go Daddy, ING Direct, iPay LLC, Javelin Strategy, MasterCard, Online Resources, PayPal, ShareBuilder, Source Technologies, Visa, Wells Fargo, WildCard Systems, Williams Mills, Yodlee, Zions Bank

Table of Contents	
Topic	Page
Safe Banking Initiative: Overview Safe2Bank scorecard (beta 1)	4 6
Conference Report: BAI's Retail Delivery	8
Innovations: Safe surfing toolbar f Fraud Eliminator LLC	rom 12
Online Sales & Service: Creating better email responses	: 13
Online Lending: PayPal offers preapproved credi	t line 16
Conference calendar	19
U.S. self-employment	20

Table of Tables			
Number Title		Page	
1	Safe Banking Initiative Timetable	5	
2	Safe2Bank Online Scorecard	6-7	
3	Top Scoring Financial institutions on Javelin's Identity Fraud Scorecard	8	
4	PayPal Product Timeline	17	
5	eBay Seller's Cost to Offer Special Financing	18	
6	Recent PayPal and eBay Volumes	18	
7	U.S. Non-agricultural Workforce, Self- employed vs. Total	20	